RESOURCE GUIDE

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- Tile & Hardwood Flooring
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 - Decks

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2023 DIRECTORY

Wichita Area Builders Association

Remodelers Council

730 N. Main, Wichita, Kansas 67203 Telephone 316-265-4226 Fax 316-265-5964 www.wabahome.com







2023 COUNCIL OFFICERS

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Phone: 316-295-7978

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Phone: 316-573-6822

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Phone: 316-794-2112

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Phone: 316-650-1135

John Buck, Whirlpool Corporation

Phone: 651-208-5989

IMMEDIATE PAST CHAIRMAN

Sarah Suter, Strategic Remodel, Inc.

Phone: 316-461-1548

Wichita Area Builders Association

The Wichita Area Builders Association RemodelersTM Council is here to serve you. Originally formed to further the professionalism of those engaged in the remodeling industry, the Council and its members have become recognized as leaders in the remodeling industry in Kansas.

The goal of every Remodelers™ Council member is to provide you with the type and quality of service you have a right to expect. Council members attend regular monthly meetings, educational seminars, and keep abreast of "what's new" in the industry whether it's products, services, or new construction techniques.

Council members also serve the community by contributing both labor and materials for community projects such as making improvements to the Ronald McDonald House, Big Brothers/Big Sisters, Cerebral Palsy Ranch facilities, The Wichita Childrens' Home, Roots & Wings, American Cancer Society and others.

If you're considering remodeling, you'll want to do business with a professional... a member of the Wichita Area Builders Association Remodelers™ Council.



Wichita Area Builders Association

Wichita Area Builders Association is affiliated with the National Association of Home Builders

WABA
Wichita Area Builders Association

Members of the Remodeling Council adhere to the following code of ethics. Complaints against any Remodeling Council member are taken before the Council for action.

- I. Only those home improvement projects which are structurally and economically sound shall be fostered and encouraged.
- II. All advertising statements shall be accurate and free from capacity to mislead or deceive the consumer.
- III. Accuracy shall be required of all salesmen in their descriptions of products and services, both verbal and written.
- IV. All contracts employed shall be fully descriptive and fair to parties concerned.
- V. All contractual obligations shall be fulfilled in a reasonable period of time
- VI. All work shall be performed in a manner compatible with recognized standards of public health and safety and applicable law.
- VII. Members shall not perform, or cause to be performed, any act which would tend to reflect on, or bring into dispute, themselves, this Council or the industry.
- VIII. Any complaints registered against a member of this organization regarding unethical practices shall be investigated by this Council which will then recommend appropriate action to the Board of Directors of The Wichita Area Builders Association.

2023 Remodelers Council Member Directory

4 Seasons Midwest, Michael Heilbrun 317 Columbus Ave., Newton, KS 67114316-650-9570 mike@4seasonsmidwest.com
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Advanced Systems Basement & Foundation Repair, Jeffrey Beauchamp 1401 S. 359th St. West, Cheney, KS 67025316-706-6525 beaums63@gmail.com
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All States Home Improvement, Cris Keeter 776 N. West St., Wichita, KS 67203316-945-4389 cris@allstateshomeimprovement.com
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734 N. Maize, Wichita, KS 67212
734 N. Maize, Wichita, KS 67212

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Dan's Heating & Cooling, Mike McDowell 242 N. New York, Wichita, KS 67214316-264-8951 michael@danshc.com
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Dod Installations, Inc., Wilt Dod 243 N. Vine, Wichita, KS 67203
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Tailored Living featuring PremierGarage, Kevin Hinshaw 2441 S. Leonine Rd, Wichita, KS 67217-1069kevin.hinshaw@tailoredliving.com	316-669-0800
The Remodel Guys, LLC, Mark Murphy 520 S. Evergreen Ln, Wichita, KS 67209-1759speakmark1@gmail.com	316-312-9599
The Sherwin Williams Company, Charles Brunecz 1519 E. Kay St., Derby, KS 67037 Charles.C.Brunecz@sherwin.com	316-687-2412
Thrasher Foundation Repair, Gary Mackey 8853 E. 37th St. North, Wichita, KS 67226 Gary.Mackey@gothrasher.com	800-827-0702
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Tri-M Construction, Miles Millspaugh 1059 N. Porter Ave., Wichita, KS 67203miles@tri-mhomes.com	316-393-7936
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Dan's Heating & Cooling, Mike McDowell	316-264-8951
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Hanna Heating & A/C, Inc., Randy Holm	316-945-3481
Integrity Home Services, LLC, Christopher Wilson	316-249-4249
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Arma Coatings of Wichita, Inc., Dennis Wardell, Jr.	
NorthStar Comfort Services, Inc., Richard Genter	316-685-2368
APPLIANCES	
Ferguson Bath, Kitchen & Lighting Gallery, Shelley Scheer	316-361-3716
Kitchen Concepts, Inc., Chris Volkman	316-744-1555
Metro Appliances & More, Jon Anderson	316-941-4040
Metro Appliances & More, Todd Laffoon	316-941-4040
Whirlpool Corporation, John Buck	651-208-5989
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CERTIFIED GREEN PROFESSIONAL Hentzen Contractors, Inc., Bernie Hentzen, CAPS, CGR, CGP Shigley Construction Co., Inc., Tim Shigley, CGR, CAPS, GMB, GMR	
COMMERICAL REMODELING	
Gerena Construction LLC., Sam Gerena Heartland Granite, Pam Allen	216 /25 2510
Klein Const., Inc., Arnold Klein	
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CONCRETE CONTRACTORS	
B&B Builders, Inc., Gary Bond	316-304-8358
COUNTER TOPS	
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Heartland Granite, Pam Allen	
Nordic Stone, Scott Bishop	316-214-0771
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Wichita Granite & Cabinetry, Jason Huang	316-945-8880
COUNTERTOPS/SOLID SURFACE	
Heartland Granite, Pam Allen	316-425-3518
Keystone Solid Surfaces, Seth Pargman	
CUSTOM BATHROOMS	
Click Construction, LLC, Zachary Click	316-461-7567
Heartland Home Improvements, Michael Gatschet, CGR, CA	
Honey Do Homes, LLC, Will Engel	
Kitchen Concepts, Inc., Chris Volkman	
Pinnacle Homes, Inc., Christian Raab	
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Wichita Granite & Cabinetry, Jason Huang	316-945-8880
CUSTOM KITCHENS	
Click Construction, LLC, Zachary Click	316-461-7567
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Hentzen Contractors, Inc., Mike Winkle	
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McKenna & Company, LLC, Mark McKenna	620-221-7909
Pepin Suter Remodeling, Pepin Suter	316-573-6822
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The Remodel Guys, LLC, Mark Murphy	316-312-9599

Heartland

Home Improvements

"Improving Homes ... One Dream at a Time."



- Residential Remodeling
- Professional Design
- Kitchen & Bathrooms
- Room Additions
- Basement Finishing
- Custom Decks
- Outdoor Living Areas
- * and so Much More...



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DECORATING & INTERIOR DESIGN Strategic Remodel, Inc., Sarah Suter	316-737-7568
DECORATIVE METAL WALL COVERING Dod Installations, Inc., Tina Dod Dod Installations, Inc., Wilt Dod	
DOORS - PATIO All States Home Improvement, Cris Keeter Pella Products of Kansas, Kyle Slay Star Lumber and Supply, Brad Elliott	316-686-6900
DRAFTS Arma Coatings of Wichita, Inc., Dennis Wardell, Jr	316-755-9100
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Remodeling Tips from the Remodeling Professionals

WHEN SHOULD I CONSULT OR CHOOSE A REMODELER?

When you find that your house no longer fits your needs but you don't want to move, consult a Wichita Area Builders Association (WABA) Remodeler member to develop a "game plan" to remodel your house to meet those needs. Plans for adjustments drawn up at this time can be completed in various small stages as you live in the house and as your budget can meet the expenses. If the adjustments are all part of a flexible game plan, they will blend into a unified whole; if they are done hodgepodge, they will look that way.

• Call the WABA office at 265-4226 for a membership directory and information guide that will assist you in planning for your future needs and selection of a professional remodeler.

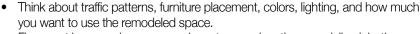
■ HOW TO FIND A PROFESSIONAL REMODELER

If you own a home, no matter what its age, sooner or later you may join the millions of people who remodel their homes each year. The reasons for remodeling are as varied as the projects themselves. Generally people choose remodeling to add comfort, convenience, space, and ultimately to enhance their investment in what may be their most valuable asset. If you are considering a remodeling project, this brochure will tell you how to find a professional remodeler among the many contractors who seek your business. Your home is too important to entrust to anyone but a professional WABA Remodeler who can:

- Save you money by doing your job right the first time.
- Ensure that your dreams are accurately translated into reality by offering design services in-house or through an arrangement with a professional architect or designer.
- Understand that your comfort during the project and its successful completion depend on effective communication and follow-through.
- Maintain a safe and reasonable neat job site to prevent damage to your home or injury to household members and pets.
- Respond promptly to service calls and inquiries.

■ BEFORE YOU MEET WITH A REMODELER

Develop an idea of what you want to do. Write a prioritized list of your needs and wants. Look at magazines and collect pictures of what you like (the more clearly you can envision the project and describe it on paper, the more likely you are to convey a clear image of your project to a professional remodeler.)



• Figure out how much money you have to spend on the remodeling job, the



furnishings, and the landscaping (if any). If necessary, talk to lenders and find out how much you can borrow.

■ BEGIN THE SEARCH

Seek information from:

- Wichita Area Builders Association (265-4226)
- Friends, family, neighbors, coworkers, and others who have had remodeling work done.
- Independent trade contractors, building materials suppliers, architects, engineers, home inspectors, and local lenders.
- Check with your local or state office of consumer protection and the local Better Business Bureau. Have they had any complaints about the remodeler?
 If so, were those complaints resolved?
- Check with your city/county licensing agency to see if they have received any complaints about the remodeler and to verify that the remodeler has the appropriate license(s).

■ WHAT TO LOOK FOR AND WHAT TO ASK?

When you hire a remodeler, you are buying a service rather than a product. The quality of the service the remodeler provides will determine the quality of the finished project and your satisfaction with it. Listed below are some qualifications you will want to explore and questions you will want to ask when you interview a remodeler.

Does the remodeler:

- Maintain a permanent mailing address, a phone number, and answering system?
 (You will want to be able to reach the remodeler quickly and easily-especially at critical times.)
- Carry insurance that protects you from claims arising from property damage or job site injuries? Be sure and ask for a copy of the remodelers insurance certificates so you can be sure you will not be liable in these situations for property damage or job site-related injuries. Ask the remodeler how much the project will add to your home's value and obtain the necessary additional insurance.
- Have an established presence in the community? How long has the company been in business? (Longevity suggests financial stability.) Does the remodeler maintain solid relationships with experienced independent trade contractors (such as plumbers and electricians) and work with them as a team to keep your job running smoothly?
- Possess a trustworthy reputation among customers, peers, and people involved in all aspects of the industry? Ask for a list of building materials suppliers and call them to see if the remodeler has an account or pays for materials on delivery. (Most suppliers are willing to extend credit to financially sound companies,)
- Actively participate in a trade organization such as the Remodelers Council of the Wichita Area Builders Association as well as the National Association of Home Builders and how long has the remodeler been a member? These organizations help to keep their members informed about new products, construction techniques, business practices, and industry issues. Participation demonstrates a remodeler's



commitment to professionalism and the remodeling industry.

- Have a working knowledge of the many types and ages of homes in the area? (Knowing what is likely to be behind a wall or under a floor helps the remodeler to provide reliable estimates. An extremely low bid may indicate lack of experience and an inability to later cover the actual costs involved in the job.) Ask what products and materials would the remodeler be likely to use for your project. Does the remodeler offer an array of options and thus demonstrate knowledge of and experience with a variety of products, materials, and techniques?
- Specialize in particular types of projects?
- Arrange for the building permit? (The person who obtains the permit is the contractor of record and therefore liable for the work.)
- Offer a warranty? If so, what kind and for how long? What is covered under the warranty and what is not?
- Agree to begin and complete your job within your timetable?
- Respond promptly to your inquiries?
- Emphasize service and developing a trusting relationship with you?
- Listen to and understand your needs and wants and work with you to ensure that the plans accurately reflect your expectations? When you discuss your written priorities, does the remodeler show enthusiasm for your ideas and suggests ways to make them work within your budget? Ask the remodeler for examples of how the company has solved similar space problems for other customers.
- Facilitate communication among all parties involved in the project? Will the remodeler provide you with schedule updates so you can make appropriate decisions and prepare for any unavoidable inconveniences? Ask how the company handles communications during the construction phase of the job (such as a message center in the house for communication between you and the remodeling team-including the independent trade contractors).

■ CONTACT PREVIOUS OR PRESENT CUSTOMERS

Ask the remodeler to share names and phone numbers of some customers with you and take the time to see the remodelers work. Ask to see jobs similar to yours. Does the quality of the work meet your expectations?

Determine if the other customers of the remodeler:

- Would hire this company again?
- Did the remodeler maintain a reasonably neat job site, provide regular broom clean-up, and haul away debris including personal trash such as cups, and lunch sacks.
- Did the remodeler keep labor and material delays to a minimum so that your job could be started and completed on time and within budget?
- Was the remodeler easy to talk to and did the remodeler keep the customer informed as the job progressed?



■ MAKE THE DECISION

Ask yourself if you feel comfortable with the remodeler and confident that this company will do the work according to your plans, budget, and specifications.

- If you are satisfied with the answers to your questions, ask for a written estimate of the work to be done based on a set of plans and specifications. Be prepared to pay for this package. If the estimated cost of the project is more than you can afford, see if you can trim something from the project or postpone part of it so you can still work with a professional remodeler.
- Ask the remodeler to explain the plans and specifications and company procedures to you. (For instance, how does the company handle changes to the initial design, choice of materials, or schedule once construction begins?)
- If you compare your estimate with another, be sure each one is based upon the same set of plans, specifications, and scope of work. If your remodeler suggests any deviations, ask the remodeler to present them as options.
- Find out whether the remodeler uses a detailed, written contract that protects both of you and that complies with local, state, and federal laws. The contract must spell out the work that will and will not be performed.
- Select the remodeler with a track record of a variety of excellent projects and plenty of experience with your type of project. Remember, low price alone does not ensure a successful remodeling experience.



Beware Of Fly-By-Night Contractors

Across the country each year, many people become victims of tornadoes, earthquakes, floods, hurricanes or wildfires. These natural disasters directly impact the U.S. economy for billions of dollars annually.

One of the untold costs associated with disasters are those loses due to fraud. Often "fly-by-night" contractors appear and further victimize the disaster victims by swindling them out of their precious and often limited resources. Here's a warning from home builders that may save you from another disaster: unscrupulous contractors.

Some signs to remember that should make you see red:

- You're told that on this job, a contract "won't be necessary."
- You're asked to pay for the entire job "up front" or pay cash to a sales person instead of a check or money order to a company.
- You are confronted with scare tactics, intimidation or threats.
- You're told you've been "chosen" as a demonstration project at a special, low price.
- You're told a "special" low price is good only if you sign a contract today.
- The contractor won't give you reference or the references can't be located.
- You can't verify the contractor's business address.



How Much Can You Expect To Recover From Your Remodeling Investment?

While there are many reasons homeowners choose to remodel, the bottom line is that remodeling makes your house more enjoyable to live in. The intangible value of this added

pleasure must be considered, along with any resale value you hope to gain. But there is no doubt that as far as improving the sale price of your home, all remodeling projects are not created equal.

A minor kitchen remodel, such as updating obsolete tiling, can mean the difference between selling and not selling your home.

A good rule of thumb is that any remodeling project which brings your home up to the level of the others in your neighborhood is a worthy investment.

For example, if your home has just one bathroom, adding a second bath will probably more than pay for itself when you sell the home, since the average home has two and a half baths.

The same is true for a minor kitchen remodel where you add a few amenities and resurface worn and obsolete tiling, counter tops and cabinets.

Not only will projects such as these raise your home's value, but they may mean the difference between selling and not selling your home.

Potential buyers will be comparing your home to ones newly built. When planning a remodeling project, you'll want to look at the design trends and amenities built into new homes. Master bedroom suites, media rooms and improved use of natural light are three trends often found in newly built homes.

Be sure to consider, too, the quality of the craftsmanship. During the housing boom of the last few years, home prices were rising so quickly that even remodeling projects of mediocre quality could raise a home's value. That's not the case now, as the economy has leveled out. Buyers are better informed than ever before, and they are demanding a higher level of quality and professionalism.

By making careful choices of projects and contractors, you will ensure that the investment of your hard-earned dollars in a remodeling project is worthwhile.



What's Aging In Place Anyway?

Name one thing you've been doing since you were born. I've got one: getting older! In response to the huge wave of Baby Boomers preparing for retirement, all sorts of products and services are popping up catering to the 77 million population of American over 50.

This becomes glaringly evident when a parent comes to live with you. Mom can't climb the stairs to her bedroom since she came home from surgery. Dad now has to use a wheelchair since his stroke and can't get into the bathroom, or even get over the step-ups at the entry doors. Sound familiar?

- America needs trained remodelers, designers and builders to fix our homes so we can comfortably "age in place." The National Association of Home Builders Certified Aging-in-Place Specialist (CAPS) training program is about helping you create your "livable home" whether it is new construction or retrofitting your existing residence.
- CAPS has builders, architects, remodelers, designers, and even occupational therapists buzzing. Far beyond using "universal design" ideas, aging-in-place principles are sweeping changes designed to custom-fit your home to you and your family. CAPS design takes your current and future circumstances into consideration and focuses on elegant, aesthetically enriching and barrier-free environments. These are changes that can actually increase the value of your home, according to some realtors.

■ Aging-in-Place Economics 101

What is "aging in place" exactly? Aging in place means living in your home safely, independently and comfortably, regardless of age or ability level. It addresses the need to remodel existing homes, and design new homes, so people do not have to move to assisted living facilities as they age. Because the vast majority of homes we live in are not well designed for this, a new movement in residential construction has sprung up to meet this new consumer demand.

- The economics of doing aging-in-place modifications are a no-brainer. Relocating to a typical assisted living facility can cost upwards of \$40,000 per year, plus the cost of moving. The cost to widen the bathroom door, add safety bars and a roll-in shower would typically cost about \$5,000 to \$6,000, but it's a one-time expense.
- •In addition to the economics, consider the psychological impact of being uprooted from your community, familiar rituals, independence and privacy. The affordability of aging-in-place remodeling is enhanced by the fact that medically necessary changes (such as wider doorways or a roll-in shower) can be deductible on your taxes, if backed up by a letter from your doctor.

■ How Can You Age in Place?

Construction and design professionals are just beginning to take advantage of the CAPS training. This designation, taught through the NAHB, was created in collaboration with AARP. Research by AARP showed two clear themes:

- More than 85 percent of Americans want to remain in their homes as they age
- Americans don't believe contractors have the proper expertise or businesses practices to help them do it.

The CAPS program connects responsible professionals with homeowners who need these services on an ever-increasing basis.

• Look for the CAPS credential as a reliable way to identify professionals to modify your home or build a new one that is designed for a lifespan. CAPS graduates receive training about the technical/construction aspects and learn

about the unique aspects of working with older Americans. They must also take formal business training, maintain their credential through continuing education and subscribe to a Code of Ethics.

■ What Kind of Changes Are We Talking About?

The idea of remodeling your home and considering all the changes that need to be made can be daunting. Take a deep breath and remember that the most important goal is to create a safer, barrier-free home. Typical issues include the following:

- · Getting safely and securely in and out of the house
- Better outdoor lighting, like path lighting to the front or rear door
- Attractive ramps or a "zero-step entrance" for the home
- A package shelf by front door
- Adding handrails at existing steps and porches
- Avoiding stairs: one-story ranch designs for new homes and first-floor bedrooms for two-story homes

■ Changes in the kitchen typically include:

- Lever-handle faucets with pull-out sprayer
- Raised dishwasher to avoid back strain (a good idea for front-loading washers and dryers, too)
- Rolling island that can be placed back under the counter
- Revolving corner shelves and pull-out shelves
- Lower, side-opening oven
- Pull-out cutting board
- Adjustable height sink
- Side-by side refrigerator with slide-out shelves and a water/ice dispenser
- Cooking range with controls on front
- Larger cabinet, drawer pulls

■ Changes in the bathrooms, the number one place for accidents in your home, include:

- Installing two to three attractive looking grab bars in shower
- Lever handles on faucets.
- Slide-bar-type hand-held shower, for sitting or standing
- Inset shampoo nooks
- Curbless showers nothing to step over, and can be rolled into if a wheelchair becomes necessary later
- Tub and shower controls moved closer to entry point
- Anti-scald, temperature and pressure balanced tub shower valves for safer bathing
- Widening entry doors to at least 32"
- 32"-36" pocket doors
- Higher toilets



■ Moving around in the house:

- Improving lighting with recessed fixtures in common areas and hallways
- Lever handles on doors and windows
- Lower light switches and thermostats; raised outlets
- Planning for future elevator installation by stacking closets
- Adding blocking in walls for future chair lift at stairs
- Wider doors that accommodate wheelchairs and walkers
 These are just a few examples. Virtually all rooms of your house can be improved, even closets and garages.





Think Twice Before You Remodel

Embarking on a home project without the needed expertise can be very expensive and have a negative effect on home equity.

- We all know someone—or maybe it is us—with unfinished projects throughout the house that our wonderful, not-so-handy spouse decided to do in an effort to save money.
- True story: my neighbor had a tree fall and crack his front porch and then, because Murphy's Law lives in my neighborhood, a water main running under his property broke and the city had to dig it out-leaving a ravine in his front yard.
- Instead of calling a contractor to rebuild his porch and fix the ravine, our neighbor decided to do the work himself. That was a year ago. Every night after work, he would come home and work on the project bit by bit. He spent four weeks trying to pour concrete.
- One project is not enough for our neighbor. While he was fixing the porch and ravine, he also decided to do some siding work on the front of the house and replace his front door. His wife appreciated the cool fall morning breeze wafting in through the plastic he had set up where the door once stood for the two days it took him to finish that project because he was still pouring concrete. Finally, he finished all projects. The door looks great. The porch looks great. No one really understands why he put a sidewalk in the middle of the yard to cover the ravine, but that also looks great. The siding? Well, because the house is 30 years old just replacing some of the front without doing it all, doesn't look so great.
- Did my neighbor really save money? That is debatable. While he did not turn money over to a contractor, he turned over a lot of money to Home Depot. He spent a year of holiday weekends, vacation days, every weekend, etc to finish the work. I wonder if he took stock of how much his free time was worth.

This story is not unique. According the U.S. Census Bureau, home owner do-it-yourself (DIY) projects account for 20 percent of all remodeling done and industry professionals say that between 25 percent and 30 percent of their work comes from fixing DIY disasters.

■ STOP! Think about What You're Doing

What has caused this influx of weekend-warrior DIYers? Some blame ABC's Extreme Home Makeover; others the Discovery channel's Monster House (you can completely renovate your home into an English pub, Australian Outback or space station in five days!) and then there is the DIY network channel that shows how-tos from electrical work to room additions to fireplace installations all in 30 minutes. The possibilities are endless...

Can you really tear out a wall and install a fireplace with chimney in 30 minutes? The laws of physics, remodeling and Elmer's glue say "no."

It wasn't always like this. Many upscale properties at the turn of the last century were elegantly equipped with bathroom grab bars. That changed with the post-World War II housing boom.

Today, many homeowners seeking universal design features in their homes are looking for larger bathrooms for their renovations or new homes. Popular design features include separate tubs and showers with tub surrounds or ledges for clients to sit on when getting into their tubs. Strategically placed grab bars are making their way back into bathrooms. Some are disguised as towel bars. Others are decorative. At least one manufacturer offers them in about 30 colors to match tiles, fixtures and paint.

■ Proper Stairway Lighting Is Important

Because stairway falls are a leading cause of home injuries, proper stairway lighting is very important. With seniors, lighting is extremely critical. Most homes are not well lit because home owners were expected to bring in their own lighting. That's changing. Architects are adding more recessed lighting, decorative lighting and more lighting in general.

Contact the Wichita Area Builders Association for a list of architects, builders and/or remodelers that specialize in universal design.

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